



# System Maintenance Plan

This is a practical, pro-active step you can take to maximize your systems uptime and productivity

**“Work Smarter!”**

## System Maintenance Plan Benefits...

Software Updates	Loaner system provided if yours can't be repaired quickly
System tune up / Clean up	Update viruses definitions and emergency boot disk
Checking event logs to prevent future problems	Document system configuration

**We offer three plans so you can choose the one that's appropriate for you. . .**

**Plan A** For servers and industrial systems. All the benefits and services listed above performed every 3 months for \$28.00/month\*

**Plan B** For normal business office systems. All the benefits and services listed above performed every 6 months for \$16.00/month\*

**Plan C** For home office or residential systems. All the benefits and services listed above performed every 12 months for \$10.00/month\*

\* Price listed is per system. Multiple system discounts available. Care Plan customers receive additional discounts. See reverse side for terms, conditions and definitions of plan.

**Call today and sign up for the plan that's right for you!**



**CUSTOM  
COMPUTER  
SERVICES**

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# System Maintenance Plan **Terms & Conditions**

**Service Delivery:** Plan prices shown are for service performed during normal business hours. *Normal business hours* are defined as Monday - Friday, 8:00 am - 5:00 pm excluding legal holidays. After hours service is available at the premium labor rate.

**Software Updates:** Any freely distributed service packs, patches, or drivers.

**Virus Definition Updates:** Supported packages are Norton Antivirus or McAfee VirusScan. The customer provides the base package and it must be a fully licensed version.

**Loaner System:** Provided at CCS discretion for systems covered under Gold or Platinum Care Plans where CCS is responsible for covering hardware.